

मैट्स विश्वविद्यालय मुक्त एवं दूरवर्ती शिक्षा कार्यक्रम आरंग, रायपुर (छ0ग0)

MATS UNIVERSITY OPEN & DISTANCE LEARNING CENTRE ARANG, RAIPUR (C.G.)

# सत्रीय कार्य / Assignment Work – 2021-22

# **BBA** Final Year

#### Max Marks – 30

#### Min Marks - 10



निर्देश : सत्रीय कार्य के प्रत्येक विषय में कुल 30 अंक हैं । सभी प्रश्नों के अंक समान होंगे । सभी प्रश्न हल कीजिए । (Assignment Work of each paper carries 30 Marks. All questions carry equal marks. Attempt all questions.)

#### Paper – I (Supply Chain Management)

- 1. What are supply chain network designs? Explain factors affecting supply chain network?
- 2. What is the role of Internet in revolutionizing supply chain concepts?
- 3. Discuss the layers of Revenue Management.
- 4. Explain the concept of finished goods supply chain.
- 5. Explain the parameters and procedure of Purchasing?

### Paper – II (Production Planning and Control)

- 1. Explain various steps of Production Planning and Control.
- 2. What are the various types of process layouts? Explain their advantages and disadvantages.
- 3. What is Six Sigma? Explain its importance in today's competitive world.
- 4. What are the various reasons because of which companies pay so much importance on maintaining their inventories?
- 5. What are job shops and what is their importance? Write the various factors associated with job shops.

### Paper – III (Marketing Management)

- 1. What do you mean by the term "Market"? What are the functions of Marketing?
- 2. What are the general factors affecting the pricing decisions?
- 3. Write short notes on: (i) Distribution Intensity; (ii) New Product Failure; (iii) Importance of Sale Promotion; and (iv) Principles of Personal Selling.
- 4. Explain wholesaling and Retailing in detail and list out the differences between them.
- 5. Explain the concept of Consumer Behaviour. Also, discuss the applications of consumer behaviour.

## Paper – IV (Material Management)

- 1. Explain the various functions and advantages of Material Management.
- 2. What do you mean by Operations Management? Explain.
- 3. What are the various uses of inventory management software?
- 4. What is the importance of MRP in organizations?
- 5. Explain store system and procedure. What is the process of disposing of wastes?

### Paper – V (Quality Management)

- 1. What do you understand by quality management? Explain Pareto's Analysis.
- 2. What is Customer Relationship Management (CRM)? Explain in detail.
- 3. Define Enterprise Resource Planning (ERP). What are the advantages and disadvantages of ERP?
- 4. How can productivity be improved through the job shop mechanism?
- 5. What is Total Quality Management (TQM)? What are the key elements of TQM process?

### Paper – VI (Logistics Management)

- 1. Explain the significance of various types of logistics.
- 2. What is the importance of Transportation? Explain the gravity model of transportation.
- 3. What is third party logistics?
- 4. Write short notes on: (i) Statistical Process Control; (ii) Packaging Cost; and (iii) Types of warehouse.
- 5. What is Revenue Management? Explain the process of Revenue Management in detail.